

NEWS RELEASE

City of Lockport • 222 E. 9th Street • Lockport, IL 60441
Ben Benson, City Administrator



For Immediate Release

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City Hall Reopened to the Public after Closure Due to COVID-19

Lockport, IL – Lockport City Hall is reopened to the public resuming regular business hours from 8 a.m. to 4:30 p.m. as of Monday, June 1, 2020. The City has put several measures in place to promote public safety, consistent with current guidelines and best practices. Upon visiting City Buildings, residents and visitors should expect a few changes. Below are some of the key changes that visitors should be aware of and prepare for in advance of their visit:

Customer Service Counters

- Safety shields have been installed to create a barrier between residents and staff at the two primary customer service counters in the Finance/Water Department and the Community & Economic Development Department.
- Only one visitor at a time will be able to receive assistance at the front counters of each department; signs will be posted informing the next visitor where to wait, at a safe distance from the doorway, until they can receive assistance.

Face Coverings

- All visitors to City buildings will be required to wear a face covering for their protection and the protection of others.
- The City will be adhering to the [Illinois Department of Human Services Guidelines](#).

Social distancing of at least six feet is to be maintained between non-household individuals.

The City will continue to provide online services detailed on the [City Services](#) page within the COVID-19 Center of the City's website. City staff are also fully operational and are able to address resident questions regarding their visit and services by phone at (815) 838-0549.

As updates are made available, information will be posted on the City's website. Residents are encouraged to sign up for notices regarding these updates via the [Notify Me](#) service on the City's website and sign up for "City News". Most recently, a City News item was published on June 1, 2020 and sent to the subscription list.

The City of Lockport is a historic community of just over 25,000 residents, located just 35 miles southwest of Chicago's Loop. An upcoming community with a historic downtown and trails along the I&M Canal, Lockport is the perfect place to live and do business. For more information about the City, visit cityoflockport.net or call (815) 838-0549.