



PRESS RELEASE

City of Lockport, 222 E. 9th Street, Lockport, IL 60441
Amanda Pazdan, Assistant to the City Administrator, (815) 838-0549,
apazdan@lockport.org

July 31, 2018

City Launches a New Online Payment & Electronic Billing Service

Lockport, IL – The City of Lockport has implemented a new online payment and electronic billing service that will offer greater flexibility for residents to pay their utility bills. The City partnered with Invoice Cloud, a web-based electronic invoice presentation and payment company to provide faster, more convenient billing services to residents.

With the improved bill pay service, residents can receive and view bills electronically and make payments online within the same portal using a credit/debit card or e-check. Additionally, residents can view real-time account information.

Online Payment Highlights for Residents:

- View and pay your bill online anytime with credit/debit card or e-check
- Schedule a payment for the same day or a future date
- Pay anytime, anywhere on your mobile device
- Receive email reminders when a payment is due and a confirmation notice after making a payment
- Registration is not required
- Make a one-time payment or register to gain access to all features

If you are currently enrolled in paperless billing, you will need to re-register. If you are currently enrolled in automatic bank withdrawal for utility bills, your account and billing preferences will not be affected.

If you have any questions about the new system, please contact the Finance Department & Utility Billing at (815) 838-0549, option 3.

The City of Lockport is a historic community of just over 25,000 residents, located just 35 miles southwest of Chicago's Loop. An upcoming community with a historic downtown and trails along the I&M Canal, Lockport is the perfect place to live and do business. For more information about the City, visit cityoflockport.net or call (815) 838-0549.